

TERMS AND CONDITIONS

This Website governed by Green Web Solution, a company at 1527 Huntersrun Drive, Grand Blanc, MI, 48439, USA. Shall be used to seek information, place order for software and hardware products, avail of development / services only. Being a professionally managed website, it's regulated and guided by its own terms and conditions, which you must comply or agree with while using the entire or partial content/development/services of it. We take pride in disclosing the terms and conditions (T&C) or terms of use (TOU) of this website from where you accessed this page. Before we move ahead, it would be vital to make you aware of a few terminologies that will be used to explain those guidelines. GLOSSARY: Terms and Conditions: All guiding rules intact with the usage of the Website, and its content Green Web Solution or We or our or us, party (parties): Green Web Solution All mentioned websites: The portal or the Website You, Your or User: Visitor or customer (individually/representing a company), party (parties) Content: All intellectual materials, downloadable products and/or services: All software and website related projects – whether through the phone line or email or as a part of the development program, are considered as Services. Agreement: These terms and conditions along with other guidelines linked with the development program and the Privacy Policy of the Website read the entire agreement between you and Green Web Solution. Following are the Terms and Conditions associated with the usage of the Green Web Solution website and it's Content: Copyright Protection of Intellectual Property This Web Site, including all Content materials displayed or offered (excluding any applicable third party materials or information), is the property of Green Web Solution and is copyrighted and protected by worldwide copyright laws and treaty provisions. Thus, Content of the Website is strictly for end-user purposes, and any unauthorized copying of the materials or publishing or commercial use will be considered as the violation of the laws. By making use of the Website in any way, you agree to abide by all copyright laws applicable worldwide. Green Web Solution Trademark and Logo: All references to Green Web Solution refer to Green Web Solution the Website Logo and the stylized character combination of Green Web Solution must not be imitated or used as a design feature in any manner. Green Web Solution does not grant any express or implied rights under any patents, trademarks, copyrights or trade secret information for any such usage. 2 Similar terms and conditions are applicable for Green Web Solution used for representing software engineers. Third-party software usage Mention of third-part products and their trademarks or registered marks is only for informational purpose, and in no way it represents any endorsement, ownership or affiliation with that particular company or organization. The usage of that products/information will be governed by the respective terms and conditions as laid down by their owners. Also, for any warranty or guarantee information, you need to ask the owner. Green Web Solution doesn't hold any responsibility whether they will suit your need or meet your expectation in any way. Third-party Links The Website incorporates links of third-party websites wherever required, however, that is solely for the information purpose, and we don't have any legal affiliation or control on products or information available on those. Thereof, under no circumstances Green Web Solution can be held responsible for the content or material of any linked sites or any link contained in a linked site, or any changes or updates to such sites. Green Web Solution Standard Limited Warranty (Disclaimer) THE WEBSITE AND THE CONTENT INCLUDING SERVICES HEREOF ARE PROVIDED ON "AS IS" AND "AS AVAILABLE" BASIS. AND Green Web Solution ACCEPTS NO LIABILITY FOR THEIR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCES GREEN WEB SOLUTION

ADMITS ANY RESPONSIBILITY FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOAD OR USE OF THE CONTENT & SOFTWARE. ALSO, GREEN WEB SOLUTION SHALL NOT BE LIABLE FOR ANY FINANCIAL DAMAGES WHETHER DIRECT OR INDIRECT, CONSEQUENTIAL OR SPECIAL, OR WHATSOEVER THAT MAY BE INCURRED THROUGH THE USE OF THE CONTENT & SOFTWARE. Termination GREEN WEB SOLUTION RESERVES THE RIGHT TO CEASE PROVIDING THE SERVICES FOR ANY REASON AT ANY TIME AND INSTEAD, AS YOU'RE SOLE AND EXCLUSIVE REMEDY, REFUND THE FEES PAID FOR THE APPLICABLE SERVICES FOR THE TIME PERIOD, IF ANY, AFTER TERMINATION OF THE SERVICES. IF YOU BREACH THE TERMS NO REFUND WILL BE PROVIDED. OTHER THAN PROVIDING A REFUND WHEN WE 3 TERMINATE FOR OUR CONVENIENCE, GREEN WEB SOLUTION WILL NOT BE LIABLE TO YOU OR ANY THIRD-PARTY FOR TERMINATION OF THE SERVICES FOR ANY REASON. YOU ACKNOWLEDGE AND AGREE THAT UPON TERMINATION GREEN WEB SOLUTION MAY IMMEDIATELY DEACTIVATE OR DELETE YOUR USER ACCOUNT AND ALL RELATED INFORMATION AND FILES IN YOUR USER ACCOUNT AND/OR BAR ANY FURTHER ACCESS TO THE SERVICES. PARTNERSHIP DEFINITION Words like partnership and partner are expressly to display relationships involving common activities and interests, and those words may not indicate precise legal relationships. USER RESPONSIBILITY To obtain effectual result from our services, you agree that you will: 1. Cooperate with our Developers and designers by: (a) Sharing the personal information that confirm your identity, (b) Sharing system configuration, symptoms, error messages, etc. (c) Following the instructions offered by developers as part of system design phase, and (d) If required, download and execute software program or tool on system after accepting the imposed software agreement or End-user- license agreement. 2. Have Software/Data Back up: You understand and agree that under no circumstance Green Web Solution shall be liable for any lost or corrupted software or data. You are solely responsible for maintaining and backing up all information, data, text or other materials (collectively "customer data") and software stored on your device and storage media before ordering the services. You acknowledge and agree that hetzwebsolutions.com or its referral partners have no responsibility or liability under any circumstance at any time for any loss or corruption of customer data, software or hardware that may arise out of the services. 4 3. You also endorse that the below conditions are true: (a)The background causes for any concern or issues are reproducible on a single system, i.e., one central processing unit with its workstations and other peripherals; (b) You must have knowledge regarding the hardware system, any software involved, and in the facts and circumstances surrounding the incident; (c) The full system, including software and hardware, is available to you and accessible by you without limit during any telephone discussions with our developers. 4. Maintain the confidentiality of your credit card while making payment as mentioned under the Privacy Policy. At any point or in any case or for whatever reason if You don't agree with those, You are advised to quit using the Website e and content mentioned thereof. Green Web Solution at its sole discretion, without any notice can change the services, prices mentioned in this site at any time. Thereby you should keep yourself updated with this information. For any infringement of the Website's terms and conditions, Green Web Solution holds the right to seek all remedies available by law and in equity. PAYMENT TERMS You must read, agree and accept with the terms and conditions of your development program ahead of ordering the services. Once done, you have made up your mind; you have to transact the prescribed payment for the development service in advance. The payment will be received by Green Web Solution through a secured payment gateway. Green Web Solution doesn't bear any obligation to render its development services in case of non-payment. CREDIT/DEBIT CARD BILLING We entertain Credit and Debit card payment from almost all big and small banks or issuers. In the process, you might be

required to provide the credit card details to the approved payment gateways. You shall not use the credit card which is not lawfully owned by you. Green Web Solution will not be liable for any penalty or charges levied by your bank or issuer for any reasons, including non-sufficient funds. In case, you have mistakenly input a debit card number, in lieu of a credit card number, then all charges will be applied to such debit card unless and until you provide a credit card number. In the event, You opt for automatic clearance system or payment or electronic fund transfer to renew or upgrade the development service program, You approve that all mentioned amount herein may be charged, at Green Web Solution discretion to the account number provided for such automatic payment.

5 In the process you may have to fill in information – user name, credit card number, expiration date and billing address. We maintain a high degree of confidentiality and integrity in our practice as per the Privacy Policy, even though you are strictly restricted from sharing any transaction password with our developers. For any misuse of such information pertaining to your card, you are solemnly responsible for. Green Web Solution expressly disclaims from any related lost incurred or liabilities thereof.

REFUND POLICY If you're unhappy with any of your purchase at www.hetzwebsolutions.com, you can request a refund within 30 Days from purchase. However, you must have a valid reason for the refund wanted in agreement to our conditions and condition as stated on our website. All amounts owed by the client to Green Web Solution for Services rendered prior to the confirmed cancellation particular date must be paid completely. There will be no prorating for partial months throughout the Agreement. Due to account security and privacy concerns, all billing related questions and cancellation requests MUST be made in writing or via email. Cancellation requests is only going to be processed if created by the original authorizing party and if received in writing. There will be no refund of any monies for any cancellation demands made after the cooling off period of 30 days from the date of order. For security and training purposes, all calls inbound and outbound through Green Web Solution Customer Support Care are digitally recorded and the recordings form a part of the verbal deal between Green Web Solution and the client.

PRIVACY POLICY Green Web Solution understands well your concern regarding privacy, and is committed to safeguard information – personal information, payment information and computer system information – shared through email, phone against any kind of misuse. However, to let you aware about the type of information we collect about you, how it is used and the safeguards we use to protect it, we have a standard Privacy Policy, which is an integral part of these Terms and Conditions. You are requested to go through the Privacy Policy page to know in detail thereof.

6 **INDEMNITY YOU AGREE TO DEFEND, INDEMNIFY AND HOLD GREEN WEB SOLUTION HARMLESS FROM ANY AND ALL CLAIMS, LIABILITIES, DAMAGES, COSTS AND EXPENSES, INCLUDING REASONABLE ATTORNEYS' FEES, IN ANY WAY ARISING FROM OR RELATED TO YOUR USE OF THE SERVICES OR YOUR VIOLATION OF THE TERMS.**

ELECTRONIC COMMUNICATIONS The information communicated on this Site constitutes an electronic communication. When you communicate with us through the Site or other forms of electronic media, such as email, you are communicating with us electronically. You agree that Green Web Solution on behalf of itself and others who may be involved with delivering the Services (as applicable), may communicate electronically by email and/or may make communications available to You by posting them on the Site, and that such communications, as well as notices, disclosures, agreements and other communications that We provide to You electronically, are equivalent to communications in writing and shall have the same force and effect as if they were in writing and signed by Us. Notices and communications to Green Web Solution must be sent to the applicable address given in these Terms or call us at + (1)301 689 3507.

GENERAL INFORMATION This version of the Terms and Conditions is effective as of June 2018.

The T&C together with the Privacy Policy and any applicable license agreements constitute the entire agreement between you and Green Web Solution and govern your use of the Services, superseding any prior or contemporaneous agreements between you and Green Web Solution. The failure of Green Web Solution to exercise or enforce any right or provision of the Terms and Conditions shall not constitute a waiver of such right or provision. If any provision of the T&C is found by a court of competent jurisdiction to be invalid, the parties nevertheless agree that the court should endeavour to give effect to the parties' intentions as reflected in the provision, and the other provisions of the Terms remain in full force and effect. The Terms and Conditions inure to the benefit of Green Web Solution successors, assigns and licensees. The section titles hereof are for convenience only and have no legal or contractual effect